

- Eligibility information
- Current benefits information (such as how much of your yearly benefit has been used to date, how much is still available to use, and levels of coverage for specific dental services, etc.)
- Specific claims information, including what has been approved and when it was paid

All users must first register to gain access to the Consumer Toolkit. Privacy of your online benefit information is assured through highly secure encryption technology.

To start taking advantage of this innovative tool, follow the Consumer Toolkit link on your Delta Dental Web site to register and log on.

Indiana: www.deltadentalin.com

For Toolkit support, call (866) 356-0301.

Consumer Toolkit

Welcome, **Jeff Doe**

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Enrollment: Delta Dental Plan of Michigan-Delta Dental Plan of Michigan(DDP#)

Benefit Quickview

Member Name	Member Number
John Doe	xxxxx7777

Participant Information



Participant Name	Relationship	Eligible	Benefits
John Doe	Subscriber	Active	(f)
Jane Doe	Spouse	Active	(f)
Sally Doe	Dependent	Inactive	X
Christopher Doe	Dependent	Active	(f)

Claim Benefit Information

The employer has selected the following benefit plan. Eligibility is not a guarantee of coverage as actual benefit payments are determined only when a claim is presented.

Plan Name: DDP#
 Client Number: 9999
 SubClient Number: 1111

Product Name: Delta Dental PPO (Part-of-Service)
 Client Name: Delta Dental Plan of Michigan
 SubClient Name: Delta Dental Plan of Michigan

Consumer Toolkit



Welcome John Doe Log Out

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Patient Information

Patient Name : John Doe **Relationship :** Subscriber

View Benefits

In the event that treatment is rendered from a dentist that does not participate in any of Delta Dental's programs, the patient may be responsible for more than the percentage indicated below.

Member Type: All Standard Benefit		Benefit Member Type: All Product: Delta Dental PPO (Point-of-Service) PPO Dentist		Specialty Type: All Click here for Routine Procedure Eligibility Premier Dentist, Nonparticipating Dentist	
Code Search	Find	Exclusions and Limitations	%	Waiting Period	Exclusions and Limitations
► Diagnostic		100*	%		100*
► Preventive		100*	%		100*
► Bitewing Radiographs		100	%		100
► All Other Radiographs		100*	%		100*
► Brush Biopsy		100	%		100
► Sealants		90	%		0
► Minor Restorative		100*	%		90*
► Major Restorative		90*	%		90*
► Endodontics		100*	%		90*
► Periodontics		100*	%		90*
► Relines and Repairs		100*	%		90*
► Simple Extractions		100	%		90
► Other Oral Surgery		100*	%		90*
► TKO		Not Covered			Not Covered
► Other Basic Services		100*	%		90*
► Prosthodontics		60*	%		50*
► Implants		60*	%		50*
► Orthodontic Services		60*	%		50*

		PPO Dentist, Premier Dentist, Nonparticipating Dentist			
Type	Category Suffix	Name	Individual Amount / Individual Amount Remaining	Family Amount / Family Amount Used	Accum Period From To
Maximum General	1	All, except orthodontics	1500.00 / 0.00	1500.00	01/01/2008 12/31/2008
Maximum Orthodontic		Orthodontics	1750.00 / 0.00	1750.00	Lifetime

Ortha Age Limit

		PPO Dentist, Premier Dentist, Nonparticipating Dentist			
Name	Max Age	Min Age	Rule		
JRS	19	0	Birth Day		
Nisor	19	0	Birth Day		
Spouse	19	0	Birth Day		
Student	19	0	Birth Day		
Subscriber	19	0	Birth Day		

COB Information
 COB Payment Order: Birthday
 COB Tracking: ☐
 Internal COB: ☐
 Coordination of benefits is not allowed when the other member is covered within this group.

Client-Subclient: \$999-1111
 COB Payment Option Type: Standard
 External COB: ☐
 Coordination of benefits is allowed when the other member is covered under another dental plan.

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See back for frequently asked questions ►

Frequently Asked Questions

How do I get started?

To access the Consumer Toolkit, you first need to register as a user.

To get started, you will need the subscriber's (the person whose name is on the benefit package) member ID. The member ID is an assigned number unique to the subscriber. In most cases, the member ID is the same as the subscriber's social security number. A few clients have elected to assign a different number for their members; if this is your case, use that assigned number.

To enroll, select the **"Click here to enroll"** link on the Consumer Toolkit home page. You will then be prompted to select your own username and password to access the site.

What information is available?

What information can I see on the Consumer Toolkit?

The Consumer Toolkit allows you to verify eligibility, review up-to-date benefit information, pull up specific claims, print claim forms, ID cards, and more.

Can I see my spouse's information?

No. When using the Consumer Toolkit, you will only be able to access detailed information about yourself and any covered dependents under the age of 18 as a result of mandates by the U.S. Congress.

For example: If you are a subscriber or the spouse of a subscriber, you will be able to see who is eligible under your coverage and examine benefit levels, treatment and claims history for yourself and covered dependents under the age of 18 (i.e., your children). You will not be able to access the same details about your spouse or anyone else under your coverage that is over the age of 18.

These mandates are designed to protect the privacy of your "Protected Health Information" as defined by HIPAA.

Can I see my child's information?

Under HIPAA regulations, you are able to see information for any dependents under the age of 18.


What if my child is over 18?

Only subscribers and their spouses have access to the Consumer Toolkit at this time. Covered dependents over the age of 18 should contact our offices.

What is HIPAA?

HIPAA stands for the Health Insurance Portability and Accountability Act of 1996. It's a federal law intended to provide better access to health insurance, limit fraud and abuse, and reduce administrative costs.

What if I have problems?

Additional help topics can be found by selecting "Help" or clicking the  at any time within the Toolkit. If you need further assistance, contact Toolkit support at (866) 356-0301.